

HPE Proactive Care Exchange Service

Extended service agreement - parts and labour - 5 years - on-site - 24x7 - response time: 4 h - for P/N: JG641AR#ABB

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U4KH6E



Description

HPE Proactive Care offers an integrated set of reactive and proactive services designed to help you improve the stability and operation of your converged infrastructure to achieve better business outcomes. HPE Proactive Care can help you to improve the return on your investment in a converged infrastructure with features designed to help provide faster resolution from specially trained, solution-oriented advanced resources who manage the incident from start to finish.

Main features

Product Description	HPE Proactive Care Exchange Service - extended service agreement - 5 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
Designed For	P/N: JG641AR#ABB

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 5 years - on-site - response time: 4 hours - availability: 24 hours a day / Monday-Sunday Technical support - phone consulting - 5 years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 5 years New releases update - 5 years Product info support - web knowledge base access - 5 years
	Compatibility Information
Designed For	P/N: JG641AR#ABB

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