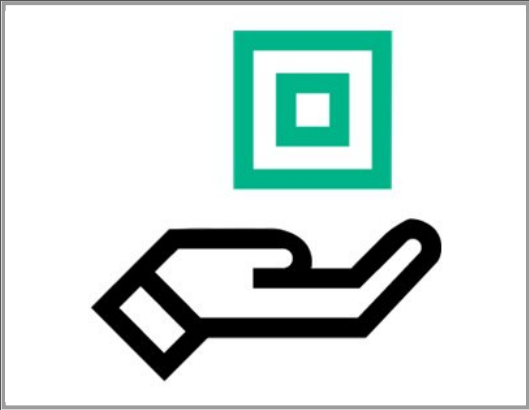


HPE Proactive Care Next Business Day Exchange Service Post Warranty

Extended service agreement (renewal) - replacement - 1 year - shipment - 9x5 - response time: NBD

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U4KK8PE



Description

HP Care Pack Support Plus Service provides comprehensive hardware & software services that increases the availability of your IT infrastructure.

Main features

Product Description	HPE Proactive Care Next Business Day Exchange Service Post Warranty - extended service agreement (renewal) - 1 year - shipment
Type	Extended service agreement (renewal)
Service Included	Replacement
Location	Shipment
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week

Extended details

	General
Service Included	Replacement
Location	Shipment
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	Details
Service & Support	Extended service agreement - replacement - 1 year - shipment - response time: next business day - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 1 year - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 1 year New releases update - 1 year Product info support - web knowledge base access - 1 year

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