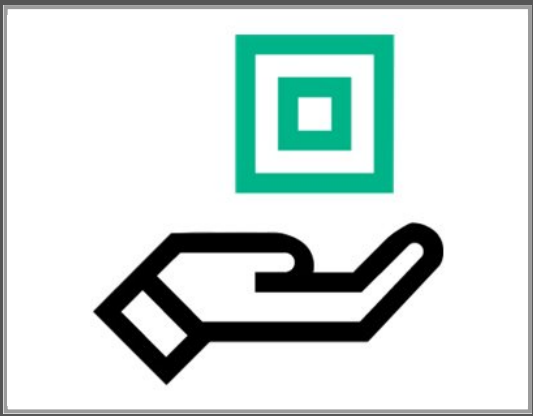


HPE Foundation Care 24x7 Service Post Warranty

Extended service agreement (renewal) - parts and labour - 1 year - on-site - 24x7 - response time: 4 h

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U8DR2PE



Description

HP Foundation Care Service (HP Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected third-party products.

Main features

Product Description	HPE Foundation Care 24x7 Service Post Warranty - extended service agreement (renewal) - 1 year - on-site
Type	Extended service agreement (renewal)
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 1 year - on-site - response time: 4 hours - availability: 24 hours a day / Monday-Sunday Technical support - phone consulting - 1 year - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 1 year Product info support - web knowledge base access - 1 year New releases update - 1 year

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