HPE Foundation Care Next Business Day Service

Extended service agreement - parts and labour - 3 years - on-site - 9x5 - response time: NBD - for P/N: JL075A#ABB - JL075A#ACE - JL075AR

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U6TD1E
EAN/UPC	0190017405919

Description

HP Foundation Care is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected products. For hardware products covered by HP Foundation Care, the service includes remote diagnosis and support, as well as onsite hardware repair if it is required to resolve an issue.

Main features

Product Description	HPE Foundation Care Next Business Day Service - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: JL075A#ABB, JL075A#ACE, JL075AR

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday ¦ Technical support - phone consulting - 3 years - response time: 2 hours - availability: 9 hours a day / Monday-Friday ¦ Technical support - remote diagnosis - 3 years ¦ New releases update - 3 years ¦ Product info support - web knowledge base access - 3 years

	Compatibility Information
Designed For	P/N: JL075A#ABB, JL075A#ACE, JL075AR

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