

# NVIDIA Support, Updates, and Maintenance Subscription Production

Technical support (renewal) - for NVIDIA Quadro Virtual Data Center Workstation - 1 concurrent user - phone consulting - 42 months - 24x7 - response time: 4 h



Group	Software Service & Support
Manufacturer	NVIDIA
Manufacturer item no.	712-DWS003+P2CMR42

## Description

NVIDIA Support, Update, and Maintenance Subscription (SUMS) gives you comprehensive software patches, updates, and upgrades, plus technical support from the experts. You now have an easy, reliable way to improve productivity and reduce system downtime for your production systems.

## Main features

Product Description	NVIDIA Support, Updates, and Maintenance Subscription Production - technical support (renewal) - for NVIDIA Quadro Virtual Data Center Workstation - 42 months
Service & Support	Technical support (renewal)
Service Included	Phone consulting
Full Contract Period	42 months
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
Software Title	NVIDIA Quadro Virtual Data Center Workstation
Licence Qty	1 concurrent user

## Extended details

	<b>General</b>
Type	Technical support (renewal)
Service Included	Phone consulting
Full Contract Period	42 months
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	<b>Software</b>
Software Title	NVIDIA Quadro Virtual Data Center Workstation
Installation Type	Locally installed
Licence Qty	1 concurrent user
	<b>Details</b>

## Service & Support

Phone consulting - 42 months - response time: 4 hours - availability: 24 hours a day / Monday-Sunday ; E-mail consulting - 42 months - response time: 4 hours - availability: 24 hours a day / Monday-Sunday ; Web support - 42 months ; Web knowledge base access - 42 months ; New releases update - 42 months

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