

HPE Proactive Care Next Business Day Service

Extended service agreement - parts and labour - 5 years - on-site - 9x5 - response time: NBD - for P/N: J9660A#B2B - J9660AR#ABB

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U5SJ5E



Description

HP Care Pack Support Plus Service provides comprehensive hardware & software services that increases the availability of your IT infrastructure.

Main features

Product Description	HPE Proactive Care Next Business Day Service - extended service agreement - 5 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: J9660A#B2B, J9660AR#ABB

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 5 years - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 5 years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 5 years New releases update - 5 years Product info support - web knowledge base access - 5 years
	Compatibility Information
Designed For	P/N: J9660A#B2B, J9660AR#ABB

