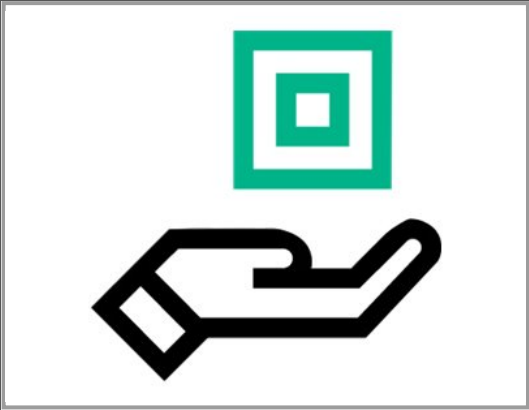


HPE Proactive Care Next Business Day Service

Extended service agreement - parts and labour - 5 years - on-site - 9x5 - response time: NBD - for P/N: JG511B#ABB - JG511B#AC3 - JG511B#AC4 - JG511BR - JG513B#AC3 - JG513B#AC4 - JG513BR

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U5SH9E



Description

HP Care Pack Support Plus Service provides comprehensive hardware & software services that increases the availability of your IT infrastructure.

Main features

Product Description	HPE Proactive Care Next Business Day Service - extended service agreement - 5 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: JG511B#ABB, JG511B#AC3, JG511B#AC4, JG511BR, JG513B#AC3, JG513B#AC4, JG513BR, JG704A#ABB

Extended details

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Details	
Service & Support	Extended service agreement - parts and labour - 5 years - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 5 years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 5 years New releases update - 5 years Product info support - web knowledge base access - 5 years
Compatibility Information	

Designed For

P/N: JG511B#ABB, JG511B#AC3, JG511B#AC4, JG511BR, JG513B#AC3, JG513B#AC4,
JG513BR, JG704A#ABB

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