

Dell Upgrade from 3Y Basic Onsite to 5Y Basic Onsite

Extended service agreement - parts and labour - 2 years (4th/5th year) - on-site - business hours / 5 days a week - response time: NBD
 - NPOS - for Precision 5530 2-in-1

Group	Systems Service & Support
Manufacturer	Dell
Manufacturer item no.	MW5M5_3OS5OS



Description

Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on site, usually within 1-2 business days. It's support when you need it, where you need it - convenient for you.

Main features

Product Description	Dell Upgrade from 3Y Basic Onsite to 5Y Basic Onsite - extended service agreement - 2 years - 4th/5th year - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Support Period	4th and 5th year
Response Time	Next business day
Service Availability	Business hours / 5 days a week
Pricing Type	Near-Point-Of-Sale (NPOS)
Designed For	Precision 5530 2-in-1

Extended details

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Support Period	4th and 5th year
Response Time	Next business day
Service Availability	Business hours / 5 days a week
Pricing Type	Near-Point-Of-Sale (NPOS)

Details

Service & Support

Extended service agreement - parts and labour - 2 years - on-site - response time: NBD - availability: business hours / Monday-Friday | Technical support - phone consulting - 2 years - availability: business hours / Monday-Friday | Technical support - web support - 2 years - availability: 24 hours a day / Monday-Sunday | Technical support - e-mail consulting - 2 years - availability: business hours / Monday-Friday

Compatibility Information

Designed For

Dell Precision 5530 2-in-1

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