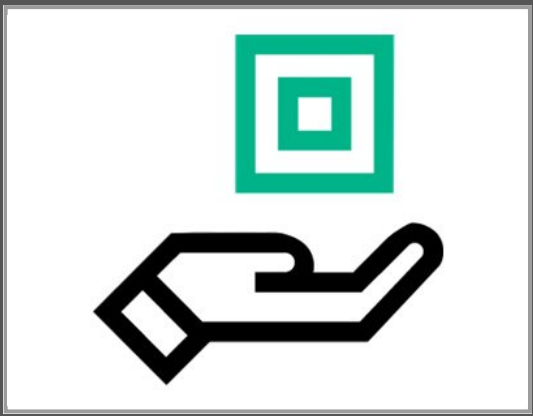


HPE Proactive Care Next Business Day Service

Extended service agreement - parts and labour - 3 years - on-site - 9x5 - response time: NBD - for P/N: J9573A - J9573A#AC4 - J9574A - J9574A#AC4 - J9575A - J9576A - J9584A - J9584A#B2C

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U5RB8E



Description

HP Care Pack Support Plus Service provides comprehensive hardware & software services that increases the availability of your IT infrastructure.

Main features

Product Description	HPE Proactive Care Next Business Day Service - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: J9573A, J9573A#AC4, J9573A#B2C, J9573AS#ACE, J9574A, J9574A#AC4, J9574AS#ACE, J9575A, J9575AR#ABB, J9575AR#ABH, J9576A, J9576A#ABB, J9576AR#ABH, J9576AS#ACE, J9584A, J9584A#ABB, J9584A#B2C, J9584AR#ABH, J9585A#ABB, J9586A#ABB, J9586AS#ACE, J9587A#ABB, J9587AR#ABH, J9587AS#ACE, J9588A#ABB

Extended details

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Details	

Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 3 years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 3 years New releases update - 3 years Product info support - web knowledge base access - 3 years
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Compatibility Information

Designed For	P/N: J9573A, J9573A#ABB, J9573A#AC4, J9573A#B2C, J9573AS#ACE, J9574A, J9574A#ABB, J9574A#AC4, J9574AS#ACE, J9575A, J9575A#ABB, J9575AR#ABB, J9575AR#ABH, J9576A, J9576A#ABB, J9576AR#ABH, J9576AS#ACE, J9584A, J9584A#ABB, J9584A#B2C, J9584AR#ABH, J9585A#ABB, J9586A#ABB, J9586AS#ACE, J9587A#ABB, J9587AR#ABH, J9587AS#ACE, J9588A#ABB
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