HPE Proactive Care Next Business Day Service

Extended service agreement - parts and labour - 3 years - on-site - 9x5 - response time: NBD

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U5RB7E

Description

HP Care Pack Support Plus Service provides comprehensive hardware & software services that increases the availability of your IT infrastructure.

Main features

Product Description	HPE Proactive Care Next Business Day Service - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday ¦ Technical support - phone consulting - 3 years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday ¦ Technical support - remote diagnosis - 3 years ¦ New releases update - 3 years ¦ Product info support - web knowledge base access - 3 years

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