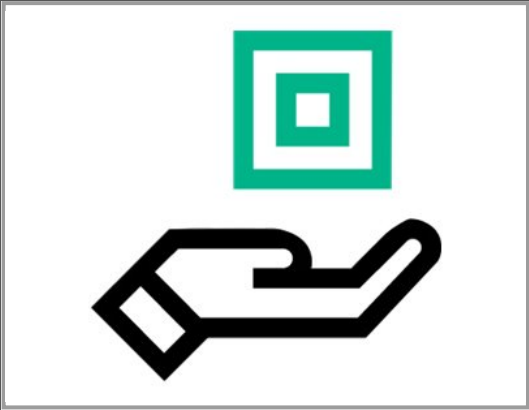


HPE Proactive Care Next Business Day Service

Extended service agreement - parts and labour - 3 years - on-site - 9x5 - response time: NBD - for P/N: JD370A#ABD - JD370A#ABE - JD370AR#ABA - JD370AR#ABB - JD370AR#ABH - JG239A#ABB

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U5QY1E



Description

HP Care Pack Support Plus Service provides comprehensive hardware & software services that increases the availability of your IT infrastructure.

Main features

Product Description	HPE Proactive Care Next Business Day Service - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: JD370A#ABD, JD370A#ABE, JD370AR#ABA, JD370AR#ABB, JD370AR#ABH, JG239A#ABB

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 3 years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 3 years New releases update - 3 years Product info support - web knowledge base access - 3 years
	Compatibility Information

Designed For

P/N: JD370A#ABD, JD370A#ABE, JD370AR#ABA, JD370AR#ABB, JD370AR#ABH,
JG239A#ABB

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