

Dell Upgrade from Lifetime Limited Warranty to 3Y ProSupport Plus 4H

Extended service agreement - parts and labour - 3 years - on-site - 24x7 - response time: 4 h - NPOS - for Networking N1148T-ON

Group	Service & Support
Manufacturer	Dell
Manufacturer item no.	N1148T_LLW3P4H



Description

ProSupport Plus is a complete support service, it combines priority access to expert support, accidental damage repair, and proactive monitoring for automatic issue prevention and resolution. It is designed to provide maximum support with minimal effort for you. As the premium service for PCs and tablets that automates support, ProSupport Plus prevents issues before they occur and quickly resolves them when they do.

Main features

Product Description	Dell Upgrade from Lifetime Limited Warranty to 3Y ProSupport Plus 4H - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours (for critical issues)
Service Availability	24 hours a day / 7 days a week
Pricing Type	Near-Point-Of-Sale (NPOS)
Designed For	Networking N1148T-ON

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours (for critical issues)
Service Availability	24 hours a day / 7 days a week
Pricing Type	Near-Point-Of-Sale (NPOS)
	Details

Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: 4 h - availability: 24 hours a day / Monday-Sunday - severity level 1 ; Technical support - phone consulting - 3 years - availability: 24 hours a day / Monday-Sunday ; Technical support - web support - 3 years - availability: 24 hours a day / Monday-Sunday ; Technical support - web knowledge base access - 3 years - availability: 24 hours a day / Monday-Sunday ; Technical support - remote diagnosis - 3 years - availability: 24 hours a day / Monday-Sunday ; Technical support - e-mail consulting - 3 years - availability: 24 hours a day / Monday-Sunday
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Compatibility Information

Designed For	Dell EMC Networking N1148T-ON
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