

HPE Proactive Care Next Business Day Service with Defective Media Retention Post Warranty

Extended service agreement - parts and labour - 1 year - on-site - 9x5 - response time: NBD

Group	Storage Service & Support
Manufacturer	HPE
Manufacturer item no.	U1GC2PE



Description

HPE Proactive Care Next Business Day Service with Defective Media Retention Post Warranty - Extended service agreement - parts and labour - 1 year - on-site - 9x5 - response time: NBD

Main features

Product Description	HPE Proactive Care Next Business Day Service with Defective Media Retention Post Warranty - extended service agreement - 1 year - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 1 year - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday New releases update - 1 year Product info support - web knowledge base access - 1 year Technical support - remote diagnosis - 1 year Technical support - phone consulting - 1 year - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Defective media retention - 1 year

