

Polycom Elite Premier - Technical support

for Polycom RealConnect for Office 365 - 1 enterprise user - volume - 500-999 licences - can be purchased with RealConnect pre-paid base Premier service - phone consulting - 1 year - 24x7

Group	Software Service & Support
Manufacturer	Poly
Manufacturer item no.	4872-09902-432



Description

Elite Service provides a holistic support strategy beyond individual products that optimizes the performance of your solution and increases your return on investment. Elite Service is a proactive, high-touch service that assists you in managing your dispersed Polycom environment around the world, provides resources to manage your day to day technical requests, and keeps an eye on your Polycom investment, in its entirety.

Main features

Product Description	Poly - Polycom Elite Premier - technical support - for Polycom RealConnect for Office 365 - 1 year
Service & Support	Technical support
Service Included	Phone consulting
Full Contract Period	1 year
Service Availability	24 hours a day / 7 days a week
Software Title	Polycom RealConnect for Office 365
Licence Qty	1 enterprise user
Licence Pricing	Volume / 500-999 licences
Licensing Details	Can be purchased with RealConnect pre-paid base Premier service

Extended details

General	
Type	Technical support
Service Included	Phone consulting
Full Contract Period	1 year
Service Availability	24 hours a day / 7 days a week
Software	
Software Title	Polycom RealConnect for Office 365
Installation Type	Locally installed
Licence Qty	1 enterprise user
Licence Pricing	Volume / 500-999 licences

Licensing Details

Can be purchased with RealConnect pre-paid base Premier service

Details

Service & Support

Phone consulting - 1 year availability: 24 hours a day / Monday-Sunday | Utilisation reports - 1 year | Web knowledge base access - 1 year | New releases update - 1 year

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