

# Poly Premier - Technical support

for Polycom RealPresence Access Director - Base Licence - 250 additional calls - phone consulting - 1 year - 8x5

Group	Software Service & Support
Manufacturer	Poly
Manufacturer item no.	4870-78709-112



## Description

Optimize your collaboration environment to deliver the most benefit to your business. As a Polycom support customer, you have access to the world's foremost conferencing and collaboration support experts to provide fast, accurate solutions to operational problems. Provided by Polycom and its authorized partners, the Premier Family of Support Services delivers consistent, high quality support across all Polycom product lines.

## Main features

Product Description	Poly Premier - technical support - for Polycom RealPresence Access Director - 1 year
Service & Support	Technical support
Service Included	Phone consulting
Full Contract Period	1 year
Service Availability	8 hours a day / 5 days a week
Software Title	Polycom RealPresence Access Director
Licence Type	Base Licence
Licence Qty	250 additional calls

## Extended details

	<b>General</b>
Type	Technical support
Service Included	Phone consulting
Full Contract Period	1 year
Service Availability	8 hours a day / 5 days a week
	<b>Software</b>
Software Title	Polycom RealPresence Access Director
Installation Type	Locally installed
Licence Type	Base Licence
Licence Qty	250 additional calls
	<b>Details</b>
Service & Support	New releases update - 1 year   Phone consulting - 1 year availability: 8 hours a day / Monday-Friday   Web knowledge base access - 1 year

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