

HPE Foundation Care Exchange Service

Extended service agreement - replacement - 1 year - shipment - 24x7
- response time: 4 h

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U4TY2E



Description

HP Foundation Care Service (HP Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected third-party products.

Main features

Product Description	HPE Foundation Care Exchange Service - extended service agreement - 1 year - shipment
Type	Extended service agreement
Service Included	Replacement
Location	Shipment
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week

Extended details

	General
Service Included	Replacement
Location	Shipment
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	Details
Service & Support	Extended service agreement - replacement - 1 year - shipment - response time: 4 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 1 year Technical support - phone consulting - 1 year - availability: 24 hours a day / Monday-Sunday New releases update - 1 year

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