

HPE Proactive Care Next Business Day Service Post Warranty

Extended service agreement (renewal) - parts and labour - 1 year - on-site - 9x5 - response time: NBD

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U4TX1PE



Description

HPE Proactive Care offers an integrated set of reactive and proactive services designed to help you improve the stability and operation of your converged infrastructure to achieve better business outcomes. HPE Proactive Care can help you to improve the return on your investment in a converged infrastructure with features designed to help provide faster resolution from specially trained, solution-oriented advanced resources who manage the incident from start to finish.

Main features

Product Description	HPE Proactive Care Next Business Day Service Post Warranty - extended service agreement (renewal) - 1 year - on-site
Type	Extended service agreement (renewal)
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 1 year - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 1 year - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 1 year New releases update - 1 year Product info support - web knowledge base access - 1 year

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