

HPE Foundation Care 24x7 Service

Extended service agreement - parts and labour - 3 years - on-site - 24x7 - response time: 4 h

Group	Storage Service & Support
Manufacturer	HPE
Manufacturer item no.	U4YL1E



Description

HPE Foundation Care 24x7 Service—Offers 24x7 service, including on Hewlett Packard Enterprise holidays, with a four-hour on-site response time for hardware and a two-hour response time for software.

Main features

Product Description	HPE Foundation Care 24x7 Service - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: 4 hours - availability: 24 hours a day / Monday-Sunday Technical support - phone consulting - 3 years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 3 years Product info support - web knowledge base access - 3 years New releases update - 3 years

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