

HPE Foundation Care 24x7 Service

Extended service agreement - parts and labour - 4 years - on-site - 24x7 - response time: 4 h - for Mellanox InfiniBand QDR/FDR Modular Management Board; QLogic IB QDR 18 - IB QDR DDR 24

| | |
|-----------------------|---------------------------|
| Group | Network Service & Support |
| Manufacturer | HPE |
| Manufacturer item no. | U2XP9E |



Description

HP Foundation Care Service (HP Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected third-party products.

Main features

| | |
|----------------------|---|
| Product Description | HPE Foundation Care 24x7 Service - extended service agreement - 4 years - on-site |
| Type | Extended service agreement |
| Service Included | Parts and labour |
| Location | On-site |
| Full Contract Period | 4 years |
| Response Time | 4 hours |
| Service Availability | 24 hours a day / 7 days a week |
| Designed For | Mellanox InfiniBand QDR/FDR Modular Management Board; QLogic IB QDR 18 Port Leaf Module, IB QDR DDR 24 Port Leaf Module |

Extended details

| | |
|----------------------|--|
| | General |
| Service Included | Parts and labour |
| Location | On-site |
| Full Contract Period | 4 years |
| Response Time | 4 hours |
| Service Availability | 24 hours a day / 7 days a week |
| | Details |
| Service & Support | Extended service agreement - parts and labour - 4 Years - on-site - response time: 4 hours - availability: 24 hours a day / Monday-Sunday Technical support - phone consulting - 4 Years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 4 Years Product info support - web knowledge base access - 4 Years New releases update - 4 Years |
| | Compatibility Information |

Designed For

Mellanox InfiniBand QDR/FDR Modular Management Board | QLogic IB QDR 18 Port Leaf Module, IB QDR DDR 24 Port Leaf Module

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