

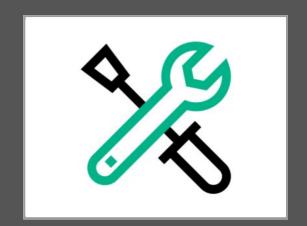
HPE Foundation Care 24x7 Service

Extended service agreement - parts and labour - 4 years - on-site - 24x7 - response time: 4 h - for Mellanox InfiniBand QDR/FDR Modular Management Board; QLogic IB QDR 18 - IB QDR DDR 24

Group Network Service & Support

Manufacturer HPE

Manufacturer item no. U2XP9E



Description

HP Foundation Care Service (HP Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected third-party products.

Main features	
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Product Description	HPE Foundation Care 24x7 Service - extended service agreement - 4 years - on-site
Type	Extended service agreement

Extended service agreement

Service Included Parts and labour Location On-site

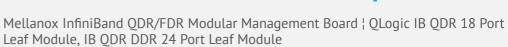
Full Contract Period 4 years
Response Time 4 hours

Service Availability 24 hours a day / 7 days a week

Designed For Mellanox InfiniBand QDR/FDR Modular Management Board; QLogic IB QDR 18 Port

Leaf Module, IB ODR DDR 24 Port Leaf Module

Extended details	
	General
Service Included	Parts and labour
Location	On-site On-site
Full Contract Period	4 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 4 Years - on-site - response time: 4 hours - availability: 24 hours a day / Monday-Sunday Technical support - phone consulting - 4 Years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 4 Years Product info support - web knowledge base access - 4 Years New releases update - 4 Years
	Compatibility Information



Designed For

TRUEDATA

IT SOLUTIONS

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