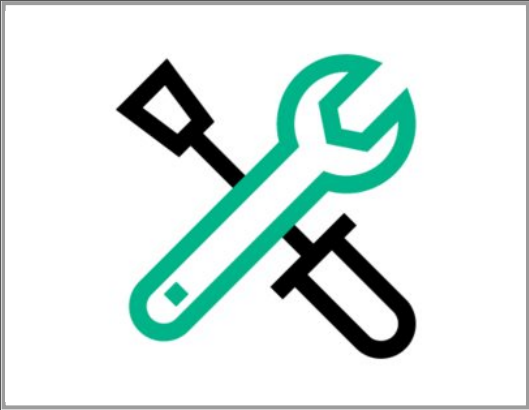# HPE Foundation Care 24x7 Service with Comprehensive Defective Material Retention

Extended service agreement - parts and labour - 4 years - on-site - 24x7 - response time: 4 h - for Mellanox InfiniBand QDR/FDR Modular Management Board; QLogic IB QDR 18 - IB QDR DDR 24

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U2XQ5E

Description

HP Foundation Care Service (HP Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected third-party products.

Main features

Product Description	HPE Foundation Care 24x7 Service with Comprehensive Defective Material Retention - extended service agreement - 4 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	4 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
Designed For	Mellanox InfiniBand QDR/FDR Modular Management Board; QLogic IB QDR 18 Port Leaf Module, IB QDR DDR 24 Port Leaf Module

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	4 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	Details

Service & Support	Extended service agreement - parts and labour - 4 Years - on-site - response time: 4 hours - availability: 24 hours a day / Monday-Sunday ¦ Technical support - phone consulting - 4 Years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday ¦ Technical support - remote diagnosis - 4 Years ¦ Product info support - web knowledge base access - 4 Years ¦ New releases update - 4 Years ¦ Comprehensive defective material retention - 4 Years
	Compatibility Information
Designed For	Mellanox InfiniBand QDR/FDR Modular Management Board ¦ QLogic IB QDR 18 Port Leaf Module, IB QDR DDR 24 Port Leaf Module

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