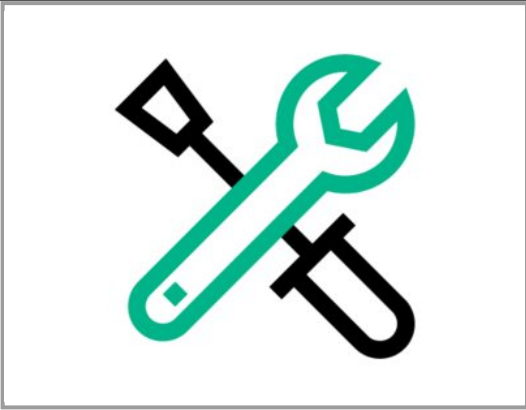


# HPE Foundation Care Next Business Day Service

Extended service agreement - parts and labour - 4 years - on-site - 9x5 - response time: NBD - for Mellanox InfiniBand QDR/FDR Modular Management Board; QLogic IB QDR 18 - IB QDR DDR 24

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U2XP0E



## Description

HP Foundation Care is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected products. For hardware products covered by HP Foundation Care, the service includes remote diagnosis and support, as well as onsite hardware repair if it is required to resolve an issue.

## Main features

Product Description	HPE Foundation Care Next Business Day Service - extended service agreement - 4 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	4 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	Mellanox InfiniBand QDR/FDR Modular Management Board; QLogic IB QDR 18 Port Leaf Module, IB QDR DDR 24 Port Leaf Module

## Extended details

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	4 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Details	
Service & Support	Extended service agreement - parts and labour - 4 Years - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday   Technical support - phone consulting - 4 Years - response time: 2 hours - availability: 9 hours a day / Monday-Friday   Technical support - remote diagnosis - 4 Years   New releases update - 4 Years   Product info support - web knowledge base access - 4 Years

### Compatibility Information

Designed For

Mellanox InfiniBand QDR/FDR Modular Management Board | QLogic IB QDR 18 Port Leaf Module, IB QDR DDR 24 Port Leaf Module

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