

VMware Workspace ONE Advanced

Managed Hosting - Subscription licence (1 year) + 1 Year VMware SaaS Production Support - 1 device - hosted - prepaid - SPP

Group Software Manufacturer VMware

Manufacturer item no. WMD-AWOAP-12PT0-C1S



Description

VMware Workspace ONE delivers and manages any app on any device by integrating identity, application and enterprise mobility management. It is available as a cloud service or for on-premises deployment. Workspace ONE gives you the utmost flexibility to provide the right technology to meet the needs of your digital employees regardless of workstyle, location or device preference.

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Main reatures	
Product Description	VMware Workspace ONE Advanced - Managed Hosting - subscription licence (1 year) + 1 Year VMware SaaS Production Support - 1 device
Product Type	Subscription licence - 1 year
Category	Online & appliance based services - remote monitoring & management, mobile application management
Installation Type	Hosted - SaaS
Licence Qty	1 device
Licence Pricing	Prepaid
Licensing Program	VMware Subscription Purchasing Program (SPP)
Bundled Support	1 Year VMware SaaS Production Support
Service & Support	New releases update

Extended details

Extended details	
	General
Category	Online & appliance based services - remote monitoring & management, mobile application management
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	Licencing
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	Service & Support



Type

Emergency phone consulting - 1 year / 6 contacts - response time: 30 min - availability: 24 hours a day / Monday-Sunday - severity level 1 | Phone consulting - 1 year / 6 contacts - response time: 4 business hours - availability: 12 hours a day / Monday-Friday - severity level 2 | Phone consulting - 1 year / 6 contacts - response time: 8 business hours - availability: 12 hours a day / Monday-Friday - severity level 3 | Phone consulting - 1 year / 6 contacts - response time: 12 business hours - availability: 12 hours a day / Monday-Friday - severity level 4 | E-mail consulting - 1 year / 6 contacts | Web knowledge base access - 1 year | Web support - 1 year | New releases update - 1 year | Remote monitoring - 1 year | Technical support - 1 year - severity critical

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