

VMware Workspace ONE Assist Add-On

Shared Cloud - Subscription licence (3 years) + 3 years VMware SaaS
 Basic Support - 1 device - hosted - prepaid - SPP

Group	Software
Manufacturer	VMware
Manufacturer item no.	WSD-AARMB-36PT0-C1S



Description

Simply and securely deliver and manage any app on any device with VMware Workspace ONE, an intelligence-driven digital workspace platform. Workspace ONE integrates access control, application management and multi-platform endpoint management and is available as a cloud service or for on-premises deployment.

Main features

Product Description	VMware Workspace ONE Assist Add-On - Shared Cloud - subscription licence (3 years) + 3 years VMware SaaS Basic Support - 1 device
Product Type	Subscription licence - 3 years
Category	Online & appliance based services - mobile application management
Installation Type	Hosted - SaaS
Licence Qty	1 device
Licence Pricing	Prepaid
Licensing Program	VMware Subscription Purchasing Program (SPP)
Bundled Support	3 years VMware SaaS Basic Support
Service & Support	New releases update

Extended details

General

Category	Online & appliance based services - mobile application management
Product Type	Subscription licence - 3 years
Installation Type	Hosted - SaaS
Bundled Support	3 years VMware SaaS Basic Support

Licencing

Licence Qty	1 device
Licence Pricing	Prepaid
Licensing Program	VMware Subscription Purchasing Program (SPP)

Service & Support

Type

Emergency phone consulting - 3 years / 12 contacts - response time: 1 hour - availability: 24 hours a day / Monday-Sunday - severity level 1 | Phone consulting - 3 years / 12 contacts - response time: 4 business hours - availability: 12 hours a day / Monday-Friday - severity level 2 | Phone consulting - 3 years / 12 contacts - response time: 8 business hours - availability: 12 hours a day / Monday-Friday - severity level 3 | Phone consulting - 3 years / 12 contacts - response time: 12 business hours - availability: 12 hours a day / Monday-Friday - severity level 4 | E-mail consulting - 3 years / 12 contacts | Web knowledge base access - 3 years | Web support - 3 years | New releases update - 3 years | Remote monitoring - 3 years

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