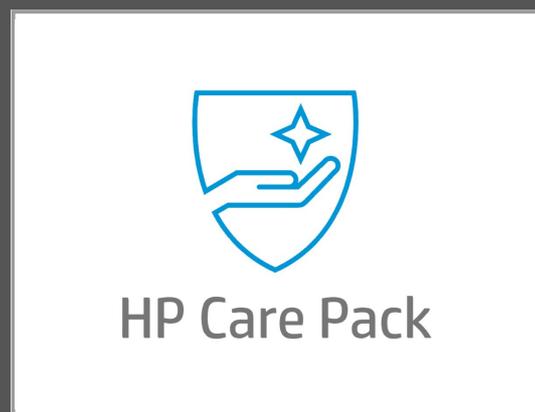


HP Electronic HP Care Pack 4-Hour Same Business Day Hardware Support

Extended service agreement - parts and labour - 5 years - on-site - 13x7 - response time: 4 h - for EliteOne 800 G1; ElitePOS G1 Retail System; Point of Sale System MP9; RP5 Retail System

Group	Systems Service & Support
Manufacturer	HP
Manufacturer item no.	UQ891E



Description

The Electronic HPE Care Pack Services (e-Care Pack) capability allows you to order, receive, update, and activate a wide range of valuable HPE Care Pack Services over the Internet. Administered through the HPE Services Network (CSN), it is a fast and simple process that enables immediate registration and service activation. Choose 4-hour same business day hardware support when you need to: extend your hardware warranty coverage with prompt service for key systems and devices; obtain easy-to-buy, easy-to-use onsite services; improve hardware performance and uptime; increase the return on your HPE and multivendor hardware investments; enjoy consistent service coverage across geographically dispersed sites.

Main features

Product Description	Electronic HP Care Pack 4-Hour Same Business Day Hardware Support - extended service agreement - 5 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	4 hours
Service Availability	13 hours a day / 7 days a week
Designed For	HP rp5700 Long Lifecycle, rp5800 Retail System; Business Desktop rp5700; EliteOne 800 G1, 800 G1 Retail System; ElitePOS G1 Retail System; MP9; Point of Sale System MP9, rp3000, rp5000, rp5700, rp5800; RP2 Retail System; RP3 Retail System; RP5 Retail System; RP7 Retail System; Workstation Z440

Extended details

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	4 hours
Service Availability	13 hours a day / 7 days a week

Details

Service & Support

Extended service agreement - parts and labour - 5 years - on-site - response time: 4 h
- availability: 13 hours a day / Monday-Sunday

Compatibility Information

Designed For

HP rp5700 Long Lifecycle, rp5800 Retail System | HP EliteOne 800 G1, 800 G1 Retail System | HP ElitePOS G1 Retail System 141 | HP MP9 9000 | HP Point of Sale System MP9, rp3000, rp5000, rp5700, rp5800 | HP RP2 Retail System 2000, 2020, 2030 | HP RP3 Retail System 3100 | HP RP5 Retail System 5800, 5810 | HP RP7 Retail System 7800 | HP Workstation Z440 | HP Compaq Business Desktop rp5700

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