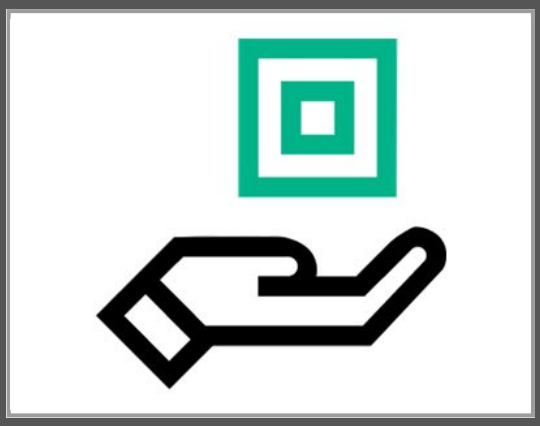
HPE Foundation Care Next Business Day Exchange Service

Extended service agreement - replacement - 1 year - shipment - 9x5 - response time: NBD - for P/N: JL663A - JL762A - JL762AR



Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	HR5L3E
EAN/UPC	0888182299623

Description

HPE Foundation Care Service (HPE Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HPE technical resources work with your IT team to help you resolve hardware and software problems with HPE and selected third-party products. For hardware products covered by HPE Foundation Care, the service includes remote diagnosis and support, as well as onsite hardware repair if it is required to resolve an issue.

Main features

Product Description	HPE Foundation Care Next Business Day Exchange Service - extended service agreement - 1 year - shipment
Type	Extended service agreement
Service Included	Replacement
Location	Shipment
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: JL663A, JL762A, JL762AR

Extended details

	General
Service Included	Replacement
Location	Shipment
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	Details
Service & Support	Extended service agreement - replacement - 1 year - shipment - response time: NBD - availability: 9 hours a day / Monday-Friday ¦ Technical support - remote diagnosis - 1 year ¦ Technical support - phone consulting - 1 year - availability: 24 hours a day / Monday-Sunday ¦ New releases update - 1 year ¦ Product info support - web knowledge base access - 1 year

Compatibility Information	
Designed For	P/N: JL663A, JL762A, JL762AR

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