

VMware Workspace ONE Advanced (Shared Cloud)

Subscription upgrade licence (1 year) + 1 Year VMware SaaS Basic Support and Subscription - 1 device - upgrade from VMware Workspace ONE Standard (1 device) - hosted - academic - prepaid - SPP

Group	Software
Manufacturer	VMware
Manufacturer item no.	WSD-AUSAB-12PT0-A1S



Description

VMware Workspace ONE delivers and manages any app on any device by integrating identity, application and enterprise mobility management. It is available as a cloud service or for on-premises deployment. Workspace ONE gives you the utmost flexibility to provide the right technology to meet the needs of your digital employees regardless of workstyle, location or device preference.

Main features

Product Description	VMware Workspace ONE Advanced (Shared Cloud) - subscription upgrade licence (1 year) + 1 Year VMware SaaS Basic Support and Subscription - 1 device
Product Type	Subscription upgrade licence - 1 year
Category	Online & appliance based services - mobile application management
Installation Type	Hosted - SaaS
Licence Qty	1 device
Licence Pricing	Academic, prepaid
Licensing Program	VMware Subscription Purchasing Program (SPP)
Upgrade from	VMware Workspace ONE Standard 1 device
Bundled Support	1 Year VMware SaaS Basic Support and Subscription
Service & Support	Technical support

Extended details

General	
Category	Online & appliance based services - mobile application management
Product Type	Subscription upgrade licence - 1 year
Installation Type	Hosted - SaaS
Upgrade from	VMware Workspace ONE Standard 1 device
Bundled Support	1 Year VMware SaaS Basic Support and Subscription
Licencing	
Licence Qty	1 device

Licence Pricing	Academic, prepaid
Licensing Program	VMware Subscription Purchasing Program (SPP)
	Service & Support
Type	Emergency phone consulting - 1 year / 4 contacts - response time: 1 hour - availability: 24 hours a day / Monday-Sunday - severity level 1 Phone consulting - 1 year / 4 contacts - response time: 4 business hours - availability: 12 hours a day / Monday-Friday - severity level 2 Phone consulting - 1 year / 4 contacts - response time: 8 business hours - availability: 12 hours a day / Monday-Friday - severity level 3 Phone consulting - 1 year / 4 contacts - response time: 12 business hours - availability: 12 hours a day / Monday-Friday - severity level 4 E-mail consulting - 1 year / 4 contacts Web knowledge base access - 1 year Web support - 1 year New releases update - 1 year Remote monitoring - 1 year

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