VMware Carbon Black Cloud Workload Advanced

Subscription licence (3 years) + 3 Years VMware SaaS Production Support - 1 CPU - hosted - prepaid - Frankfurt Data Center

vmware® Carbon Black

Group	Software
Manufacturer	VMware
Manufacturer item no.	VSEC-WLAD-DIR-EU-3Y-C

Description

The VMware Carbon Black Cloud is a cloud-native endpoint protection platform (EPP) that combines the intelligent system hardening and behavioral prevention needed to keep emerging threats at bay, using a single lightweight agent and an easy-to-use console. While other endpoint security products only collect a dataset related to what is known bad, the VMware Carbon Black Cloud continuously collects comprehensive endpoint activity data, because attackers intentionally try to "look normal" in order to hide their attacks. It then analyzes attackers' behavior patterns to detect and stop never-seen-before attacks.

Main features

Product Description	VMware Carbon Black Cloud Workload Advanced - subscription licence (3 years) + 3 Years VMware SaaS Production Support - 1 CPU
Product Type	Subscription licence - 3 years
Category	Online & appliance based services - cloud security solution
Installation Type	Hosted - SaaS
Licence Qty	1 CPU
Licence Pricing	Prepaid
Bundled Support	3 Years VMware SaaS Production Support
Licensing Details	Frankfurt Data Center
Service & Support	New releases update

Extended details

	General
Category	Online & appliance based services - cloud security solution
Product Type	Subscription licence - 3 years
Installation Type	Hosted - SaaS
Bundled Support	3 Years VMware SaaS Production Support
	Licencing
Licence Qty	1 CPU
Licence Pricing	Prepaid
Details	Frankfurt Data Center

Service & Support

Type	Emergency phone consulting - 3 years / 18 contacts - response time: 30 min - availability: 24 hours a day / Monday-Sunday - severity level 1 ¦ Phone consulting - 3 years / 18 contacts - response time: 4 business hours - availability: 12 hours a day / Monday-Friday - severity level 2 ¦ Phone consulting - 3 years / 18 contacts - response time: 8 business hours - availability: 12 hours a day / Monday-Friday - severity level 3 ¦ Phone consulting - 3 years / 18 contacts - response time: 12 business hours - availability: 12 hours a day / Monday-Friday - severity level 4 ¦ E-mail consulting - 3 years / 18 contacts ¦ Web knowledge base access - 3 years ¦ Web support - 3 years ¦ New releases update - 3 years ¦ Remote monitoring - 3 years ¦ Technical support - 3 years - severity critical

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