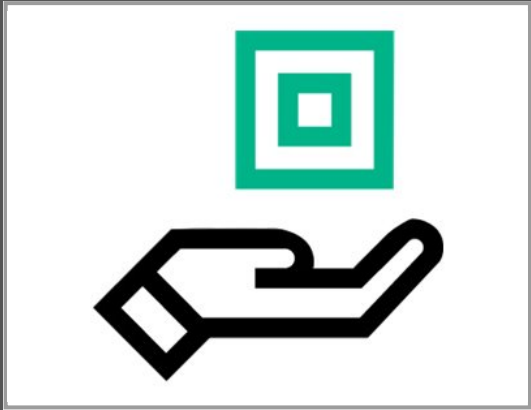


# HPE Foundation Care 24x7 Service Post Warranty

Extended service agreement - parts and labour - 2 years - on-site - 24x7 - response time: 4 h - for Modular Smart Array 1040 - 2040 - 2040 10 - P2000 - P2000 2.5-in - P2000 3.5-in - P2000 G3

|                       |                           |
|-----------------------|---------------------------|
| Group                 | Systems Service & Support |
| Manufacturer          | HPE                       |
| Manufacturer item no. | HA6X2PE                   |



## Description

HPE Care Pack Services offer upgraded service levels to enhance your warranty cover for your total peace of mind and help you to stay up and running.

## Main features

|                      |                                                                                                                                                                      |
|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Product Description  | HPE Foundation Care 24x7 Service Post Warranty - extended service agreement - 2 years - on-site                                                                      |
| Type                 | Extended service agreement                                                                                                                                           |
| Service Included     | Parts and labour                                                                                                                                                     |
| Location             | On-site                                                                                                                                                              |
| Full Contract Period | 2 years                                                                                                                                                              |
| Response Time        | 4 hours                                                                                                                                                              |
| Service Availability | 24 hours a day / 7 days a week                                                                                                                                       |
| Designed For         | HPE P2000, P2000 G3; Modular Smart Array 1040, 2040, 2040 10Gb, P2000, P2000 2.5-in, P2000 3.5-in, P2000 G3; StorageWorks Modular Smart Array P2000 3.5-in, P2000 G3 |

## Extended details

| General              |                                                                                                                                                                                                                                                                                                                                                                                                          |
|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Service Included     | Parts and labour                                                                                                                                                                                                                                                                                                                                                                                         |
| Location             | On-site                                                                                                                                                                                                                                                                                                                                                                                                  |
| Full Contract Period | 2 years                                                                                                                                                                                                                                                                                                                                                                                                  |
| Response Time        | 4 hours                                                                                                                                                                                                                                                                                                                                                                                                  |
| Service Availability | 24 hours a day / 7 days a week                                                                                                                                                                                                                                                                                                                                                                           |
| Details              |                                                                                                                                                                                                                                                                                                                                                                                                          |
| Service & Support    | Extended service agreement - parts and labour - 2 years - on-site - response time: 4 h - availability: 24 hours a day / Monday-Sunday   Technical support - phone consulting - 2 years - response time: 2 h - availability: 24 hours a day / Monday-Sunday   Technical support - remote diagnosis - 2 years   Product info support - web knowledge base access - 2 years   New releases update - 2 years |

## Compatibility Information

### Designed For

HPE P2000 DC-power SFF Chassis, P2000 G3, P2000 G3 FC Dual Controller, P2000 G3 iSCSI Dual Controller, P2000 G3 iSCSI MSA Dual Controller SFF Array | HPE Modular Smart Array 1040 Dual Controller LFF Storage, 1040 Dual Controller SFF Bundle, 1040 Dual Controller SFF Storage, 2040 10Gb iSCSI Dual Controller SFF Bundle, 2040 Dual Controller SFF Bundle, 2040 FC Dual Controller SFF Bundle, 2040 LFF Chassis, 2040 SAN Dual Controller LFF Storage, 2040 SAN Dual Controller SFF Storage, 2040 SAS Dual Controller LFF Storage, 2040 SAS Dual Controller SFF Storage, 2040 SFF Chassis, P2000 2.5-in Drive Bay Chassis, P2000 3.5-in Drive Bay Chassis, P2000 DC-power LFF Chassis, P2000 G3 10GbE iSCSI Dual Controller LFF Array System, P2000 G3 10GbE iSCSI Dual Controller SFF Array System, P2000 G3 FC Dual Controller LFF Modular Smart Array System, P2000 G3 FC Dual Controller SFF Array, P2000 G3 FC Dual Controller SFF Bundle, P2000 G3 FC Dual Controller SFF Modular Smart Array System, P2000 G3 FC/iSCSI Dual Combo Controller LFF Array System, P2000 G3 FC/iSCSI Dual Combo Controller SFF Array, P2000 G3 FC/iSCSI Dual Combo Controller SFF Bundle, P2000 G3 FC/iSCSI Dual Combo Controller SFF Modular Smart Array System, P2000 G3 iSCSI Dual Controller LFF Array System, P2000 G3 iSCSI Dual Controller SFF Array, P2000 G3 iSCSI Dual Controller SFF Array System, P2000 G3 iSCSI Dual Controller SFF Bundle, P2000 G3 iSCSI Dual Controller SFF MDL Bundle, P2000 G3 SAS Dual Controller LFF Array System, P2000 G3 SAS Dual Controller SFF Array, P2000 G3 SAS Dual Controller SFF Array System, P2000 G3 SAS Dual Controller SFF Bundle, P2000 G3 SAS MSA Dual Controller LFF Array System | HPE StorageWorks Modular Smart Array P2000 G3 FC Dual Controller, P2000 G3 iSCSI Dual Controller, P2000 G3 iSCSI MSA Dual Controller LFF Array, P2000 G3 iSCSI MSA Dual Controller SFF Array, P2000 G3 SAS Dual Controller

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