

HPE Foundation Care Next Business Day Service Post Warranty

Extended service agreement - parts and labour - 2 years - on-site - 9x5 - response time: NBD - for HPE MSL2024; StorageWorks MSL2024; StoreEver MSL2024

Group	Systems Service & Support
Manufacturer	HPE
Manufacturer item no.	HA8T4PE



Description

HPE Care Pack Services offer upgraded service levels to enhance your warranty cover for your total peace of mind and help you to stay up and running.

Main features

Product Description	HPE Foundation Care Next Business Day Service Post Warranty - extended service agreement - 2 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	HPE MSL2024; StorageWorks MSL2024; StoreEver MSL2024

Extended details

General

Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week

Details

Service & Support	Extended service agreement - parts and labour - 2 years - on-site - response time: NBD - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 2 years - response time: 2 h - availability: 9 hours a day / Monday-Friday Technical support - remote diagnosis - 2 years New releases update - 2 years Product info support - web knowledge base access - 2 years
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Compatibility Information

Designed For

HPE MSL2024 Ultrium 1760, MSL2024 Ultrium 1840, MSL2024 Ultrium 3000, MSL2024 Ultrium 3280, MSL2024 Ultrium 920 ; HPE StorageWorks MSL2024, MSL2024 Ultrium 1760, MSL2024 Ultrium 1840, MSL2024 Ultrium 3000, MSL2024 Ultrium 3280, MSL2024 Ultrium 448, MSL2024 Ultrium 920 ; HPE StoreEver MSL2024 Ultrium 15000, MSL2024 Ultrium 3000, MSL2024 Ultrium 6250

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