

# HPE Foundation Care 24x7 Service

Extended service agreement - parts and labour - 3 years - on-site - 24x7 - response time: 4 h - for P/N: R1R75A - R1R75AR

Group	Systems Service & Support
Manufacturer	HPE
Manufacturer item no.	HC9L1E



## Description

HPE Foundation Care 24x7 Service – offers 24x7 service, including on Hewlett Packard Enterprise holidays, with a four-hour on-site response time for hardware and a two-hour response time for software.

## Main features

Product Description	HPE Foundation Care 24x7 Service - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
Designed For	P/N: R1R75A, R1R75AR

## Extended details

	<b>General</b>
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	<b>Details</b>
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: 4 h - availability: 24 hours a day / Monday-Sunday   Technical support - phone consulting - 3 years - response time: 2 h - availability: 24 hours a day / Monday-Sunday   Technical support - remote diagnosis - 3 years   Product info support - web knowledge base access - 3 years   New releases update - 3 years
	<b>Compatibility Information</b>
Designed For	P/N: R1R75A, R1R75AR

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