

HPE Foundation Care Next Business Day Service

Extended service agreement - parts and labour - 3 years - on-site - 9x5 - response time: NBD - for P/N: Q2P72AR - Q2P72B - Q2P73B - Q2P74AR - Q2P74B - Q2P75AR - Q2P75B - Q2P77A - Q2P78A - Q2P79A

Group	Storage Service & Support
Manufacturer	HPE
Manufacturer item no.	HH5H7E



Description

HPE Foundation Care provides electronic access to related product and support information, enabling any member of your IT staff to locate this commercially available essential information. For third-party products, access is subject to availability of information from the original manufacturer.

Main features

Product Description	HPE Foundation Care Next Business Day Service - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: Q2P71A, Q2P72A, Q2P72AR, Q2P72B, Q2P73A, Q2P73B, Q2P74A, Q2P74AR, Q2P74B, Q2P75A, Q2P75AR, Q2P75B, Q2P76A, Q2P77A, Q2P78A, Q2P79A

Extended details

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Details	
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: NBD - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 3 years - response time: 2 h - availability: 9 hours a day / Monday-Friday Technical support - remote diagnosis - 3 years New releases update - 3 years Product info support - web knowledge base access - 3 years

Compatibility Information

Designed For

P/N: Q2P71A, Q2P72A, Q2P72AR, Q2P72B, Q2P73A, Q2P73B, Q2P74A, Q2P74AR, Q2P74B, Q2P75A, Q2P75AR, Q2P75B, Q2P76A, Q2P77A, Q2P78A, Q2P79A

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