

HPE Foundation Care Next Business Day Service Post Warranty

Extended service agreement - parts and labour - 2 years - on-site - 9x5 - response time: NBD - for Modular Smart Array 1040 - 2040 - 2040 10 - P2000 - P2000 2.5-in - P2000 3.5-in - P2000 G3

Group	Systems Service & Support
Manufacturer	HPE
Manufacturer item no.	HA6X1PE



Description

HPE Care Pack Services offer upgraded service levels to enhance your warranty cover for your total peace of mind and help you to stay up and running.

Main features

Product Description	HPE Foundation Care Next Business Day Service Post Warranty - extended service agreement - 2 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	HPE P2000, P2000 G3; Modular Smart Array 1040, 2040, 2040 10Gb, P2000, P2000 2.5-in, P2000 3.5-in, P2000 G3; StorageWorks Modular Smart Array P2000 3.5-in, P2000 G3

Extended details

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Details	
Service & Support	Extended service agreement - parts and labour - 2 years - on-site - response time: NBD - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 2 years - response time: 2 h - availability: 9 hours a day / Monday-Friday Technical support - remote diagnosis - 2 years Product info support - web knowledge base access - 2 years New releases update - 2 years

Compatibility Information

Designed For

HPE P2000 DC-power SFF Chassis, P2000 G3, P2000 G3 FC Dual Controller, P2000 G3 iSCSI Dual Controller, P2000 G3 iSCSI MSA Dual Controller SFF Array | HPE Modular Smart Array 1040 Dual Controller LFF Storage, 1040 Dual Controller SFF Bundle, 1040 Dual Controller SFF Storage, 2040 10Gb iSCSI Dual Controller SFF Bundle, 2040 Dual Controller SFF Bundle, 2040 FC Dual Controller SFF Bundle, 2040 LFF Chassis, 2040 SAN Dual Controller LFF Storage, 2040 SAN Dual Controller SFF Storage, 2040 SAS Dual Controller LFF Storage, 2040 SAS Dual Controller SFF Storage, 2040 SFF Chassis, P2000 2.5-in Drive Bay Chassis, P2000 3.5-in Drive Bay Chassis, P2000 DC-power LFF Chassis, P2000 G3 10GbE iSCSI Dual Controller LFF Array System, P2000 G3 10GbE iSCSI Dual Controller SFF Array System, P2000 G3 FC Dual Controller LFF Modular Smart Array System, P2000 G3 FC Dual Controller SFF Array, P2000 G3 FC Dual Controller SFF Bundle, P2000 G3 FC Dual Controller SFF Modular Smart Array System, P2000 G3 FC/iSCSI Dual Combo Controller LFF Array System, P2000 G3 FC/iSCSI Dual Combo Controller SFF Array, P2000 G3 FC/iSCSI Dual Combo Controller SFF Array System, P2000 G3 FC/iSCSI Dual Combo Controller SFF Bundle, P2000 G3 FC/iSCSI Dual Combo Controller SFF Modular Smart Array System, P2000 G3 iSCSI Dual Controller LFF Array System, P2000 G3 iSCSI Dual Controller SFF Array, P2000 G3 iSCSI Dual Controller SFF Array System, P2000 G3 iSCSI Dual Controller SFF Bundle, P2000 G3 iSCSI Dual Controller SFF MDL Bundle, P2000 G3 SAS Dual Controller LFF Array System, P2000 G3 SAS Dual Controller SFF Array, P2000 G3 SAS Dual Controller SFF Array System, P2000 G3 SAS Dual Controller SFF Bundle, P2000 G3 SAS MSA Dual Controller LFF Array System | HPE StorageWorks Modular Smart Array P2000 G3 FC Dual Controller, P2000 G3 iSCSI Dual Controller, P2000 G3 iSCSI MSA Dual Controller LFF Array, P2000 G3 iSCSI MSA Dual Controller SFF Array, P2000 G3 SAS Dual Controller

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