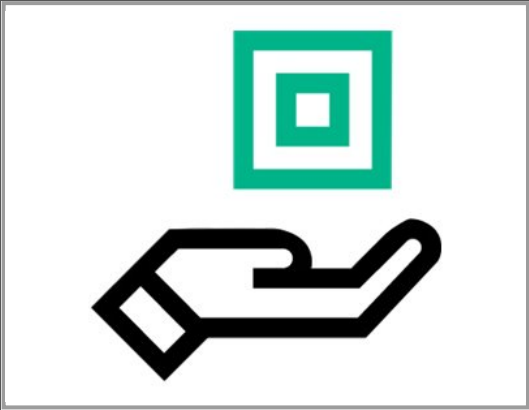


HPE Foundation Care Next Business Day Service Post Warranty

Extended service agreement - parts and labour - 2 years - on-site - 9x5 - response time: NBD - for P/N: E7W02AR#ABH - K2Q89A - K2Q89AR - K2Q90A - K2Q90AR - M0T22A - M0T23A - M0T24A - P8Y79A

Group	Systems Service & Support
Manufacturer	HPE
Manufacturer item no.	HA7H4PE



Description

HPE Care Pack Services offer upgraded service levels to enhance your warranty cover for your total peace of mind and help you to stay up and running.

Main features

Product Description	HPE Foundation Care Next Business Day Service Post Warranty - extended service agreement - 2 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: E7V99A, E7V99AR, E7W00A, E7W00A#ABH, E7W00AR, E7W01A, E7W01A#ABH, E7W01AR, E7W02A, E7W02A#ABH, E7W02AR, E7W02AR#ABH, E7W03A, E7W03AR, E7W04A, E7W04A#ABH, E7W04AR, K2Q89A, K2Q89AR, K2Q90A, K2Q90AR, M0T22A, M0T23A, M0T24A, P8Y79A

Extended details

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Details	

Service & Support

Extended service agreement - parts and labour - 2 years - on-site - response time:
 NBD - availability: 9 hours a day / Monday-Friday | Technical support - phone
 consulting - 2 years - response time: 2 h - availability: 9 hours a day / Monday-Friday
 | Technical support - remote diagnosis - 2 years | New releases update - 2 years |
 Product info support - web knowledge base access - 2 years

Compatibility Information

Designed For

P/N: E7V99A, E7V99AR, E7W00A, E7W00A#ABH, E7W00AR, E7W01A, E7W01A#ABH,
 E7W01AR, E7W02A, E7W02A#ABH, E7W02AR, E7W02AR#ABH, E7W03A, E7W03AR,
 E7W04A, E7W04A#ABH, E7W04AR, K2Q89A, K2Q89AR, K2Q90A, K2Q90AR, M0T22A,
 M0T23A, M0T24A, P8Y79A

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