

HP Electronic HP Care Pack Next Business Day Hardware Support with Defective Media Retention and Accidental Damage Protection

Extended service agreement - parts and labour - 5 years - on-site - 9x5 - response time: NBD - for Elite Mobile Thin Client mt645 G7; EliteBook 84XX - 8770; Pro Mobile Thin Client mt440 G3



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|-----------------------|---------------------------|
| Group | Systems Service & Support |
| Manufacturer | HP |
| Manufacturer item no. | UL786E |

Description

Increase equipment availability and productivity with high-quality onsite and remote support for your HP hardware, as well as selected multivendor equipment. This flexible Care Pack packaged service covers desktops, workstations, servers, storage systems, notebooks and laptops, handhelds, network equipment, and printing and imaging devices.

HP Hardware Support Onsite Service provides high-quality remote assistance and onsite support for your covered hardware, helping you to improve product uptime.

You have the flexibility to choose between different service-level options featuring different response times and coverage windows, as well as between several coverage periods to address your specific service needs.

Main features

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| Product Description | Electronic HP Care Pack Next Business Day Hardware Support with Defective Media Retention and Accidental Damage Protection - extended service agreement - 5 years - on-site |
| Type | Extended service agreement |
| Service Included | Parts and labour |
| Location | On-site |
| Full Contract Period | 5 years |
| Response Time | Next business day |
| Service Availability | 9 hours a day / 5 days a week |
| Designed For | Elite Mobile Thin Client mt645 G7; EliteBook 735 G6, 745 G2, 840 G1, 840 G2, 840 G3, 84XX, 85XX, 8770; EliteBook x360; Pro Mobile Thin Client mt440 G3; ProBook 440 G1, 640 G2, 64X G1, 650 G2, 65X G1; ZBook 14, 14 G2, 15 G2, 15 G4, 15 G5, 15u G2, 15u G3, 17 G2, 17 G4, 17 G5, Studio G3, Studio G5 |

Extended details

| General | |
|----------------------|------------------|
| Service Included | Parts and labour |
| Location | On-site |
| Full Contract Period | 5 years |

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|----------------------|--|
| Response Time | Next business day |
| Service Availability | 9 hours a day / 5 days a week |
| | Details |
| Service & Support | Extended service agreement - parts and labour - 5 years - on-site - response time: NBD - availability: 9 hours a day / Monday-Friday Defective media retention - 5 years Accidental damage coverage - 5 years |
| | Compatibility Information |
| Designed For | HP Elite Mobile Thin Client mt645 G7 HP Elite x2 1011 G1, 1012 G1 HP Elite x360 830 G9 Notebook HP EliteBook 2170p, 2560p, 2570p, 725 G2 Notebook, 725 G3 Notebook, 735 G5 Notebook, 735 G6 Notebook, 745 G2 Notebook, 745 G3 Notebook, 745 G5 Notebook, 745 G6 Notebook, 755 G2 Notebook, 755 G3 Notebook, 755 G5 Notebook, 810 G1 Notebook, 820 G1 Notebook, 820 G2 Notebook, 820 G3 Notebook, 830 G5 Notebook, 830 G6 Notebook, 830 G7 Notebook, 830 G8 Notebook, 830 G9 Notebook, 835 G7 Notebook, 835 G8 Notebook, 840 Aero G8 Notebook, 840 G1 Notebook, 840 G2 Notebook, 840 G3 Notebook, 840 G5 Notebook, 840 G6 Notebook, 840 G7 Notebook, 840 G8 Notebook, 840r G4 Notebook, 845 G7 Notebook, 845 G8 Notebook, 845 G9 Notebook, 8460p Notebook, 8470p Notebook, 8470w Mobile Workstation, 850 G1 Notebook, 850 G2 Notebook, 850 G3 Notebook, 850 G5 Notebook, 850 G6 Notebook, 850 G7 Notebook, 850 G8 Notebook, 855 G7 Notebook, 8560p Notebook, 8560w Mobile Workstation, 8570p Notebook, 8570w Mobile Workstation, 860 G9 Notebook, 865 G9 Notebook, 8770w Mobile Workstation HP EliteBook Folio 1020 G1, 1020 G2, 1040 G1, 1040 G2, 9470m, 9480m HP EliteBook Revolve 810 G1 Tablet, 810 G2 Tablet, 810 G3 Tablet HP EliteBook x360 1030 G3 Notebook, 1030 G8 Notebook, 830 G5 Notebook, 830 G6 Notebook, 830 G7 Notebook, 830 G8 Notebook HP Mobile Thin Client mt32, mt40, mt41, mt44, mt45, mt46 HP Pro Mobile Thin Client mt440 G3 HP Pro x2 612 G1, 612 G2 HP ProBook 440 G1 Notebook, 640 G1 Notebook, 640 G2 Notebook, 645 G1 Notebook, 650 G1 Notebook, 650 G2 Notebook, 655 G1 Notebook HP Workstation Z440, Z820 HP ZBook 14 G2 Mobile Workstation, 14 Mobile Workstation, 15 G2 Mobile Workstation, 15 G4 Mobile Workstation, 15 G5 Mobile Workstation, 15u G2 Mobile Workstation, 15u G3 Mobile Workstation, 17 G2 Mobile Workstation, 17 G4 Mobile Workstation, 17 G5 Mobile Workstation, Studio G3 Mobile Workstation, Studio G5 Mobile Workstation HP Compaq Pro 4300 |

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